# **General Terms and Conditions Hotel Iguana Libre**

#### **Prices**

The prices are in US dollars, and do not include the applicable Sales tax. The billing is in US dollars. For locally settled amounts the US Dollar is the reference currency.

### **Payment**

Cash payment in US dollars and Colones is accepted.

#### Confirmation

Reservations are valid only after confirmation by Hotel Iguana Libre. In case confirmed services cannot be provided by Hotel "Iguana Libre", any amounts already paid will be refunded. Hotel Iguana Libre is not liable for any consequential damages and or costs incurred by the guests for not receiving the service.

#### Cancellations

Unless other conditions are specified by Hotel "Iguana Libre" in offers, the following cancellations conditions applies.

- free cancellation until 1 week before the booked date
- 25% charge for cancellations up to 48h before the earliest check-in time of the booked date
- 50% costs for cancellations up to 24h before the earliest check-in time of the booked date
- 100% charge for cancellations made less than 24 hours before earliest check-in time of the booked date or for no-show

### Check-in and check-out

Unless other times are specified by Hotel "Iguana Libre" in offers, the following times for check-in and check-out applies.

Check out time: 12 noon

Check in time: 2 p.m. to 6. p.m.

### Liability

The Hotel "Iguana Libre" declines any responsibility for damages that occur without fault of Hotel "Iguana Libre". Guests are liable for any damage they cause to the surroundings, the buildings and the facilities of the Hotel "Iguana Libre" during their stay.

### Inappropriate behaviour

In case of inappropriate behaviour, the Hotel "Iguana Libre" reserves the right to immediately ban the guests from the house. In this case, all fees are due immediately. Likewise no refund of already paid amounts take place.

# Place of jurisdiction

This Contract shall be governed, interpreted and executed by the Laws of Costa Rica and any conflict that may arise with respect to the conclusion, interpretation, compliance, development or liquidation of the Contract shall be known to the judges and courts of the Republic of Costa Rica.

# Change of the terms and conditions

HOTEL HATILLO MANAGEMENT CORPORATION S.R.L. reserves the right to change the terms and conditions without notice.